

# Job Opportunity

## **State Controller's Office**

**Position:** Office Technician (Typing) Statewide

**Location:** Personnel/Payroll Services Division

300 Capitol Mall, Suite 908, Sacramento, CA 95814

**Issue Date:** September 9, 2004 **Final Filing Date:** Until Filled

**Contact/Telephone:** 

Ann Mitchell, (916) 322-7978

Who May Apply: Individuals who are currently in this classification, eligible for lateral transfer or promotion, or reachable on a certification list. SROA/surplus candidates will have priority.

**California Relay Service: 1-800-735-2929 Position Number(s):** 051-220-1139-005

Please call (916)323-3055 to request reasonable accommodations

#### **Scope of the Position:**

Under the general direction of the Operations Manager (a Staff Services Manager II), Personnel/Payroll Operations Section, the incumbent provides a variety of administrative support functions for the manager and staff. The incumbent must demonstrate the ability to prepare correspondence utilizing a wide knowledge of vocabulary, grammar and spelling; make accurate math computations; follow directions and communicate effectively; evaluate situations accurately and take effective action; provide professional customer service; and effectively apply office policies and procedures.

#### **Duties and Responsibilities:**

Candidates must perform the following essential functions with or without reasonable accommodations

- Screen manager's incoming correspondence and telephone inquiries; route appropriately or respond to those inquiries not requiring manager's attention.
- Using various software applications, develop and maintain correspondence, reports and spreadsheets.
- Maintain office reference manuals and reports, and a centralized Personnel/Payroll Operations Section filing system; retrieve materials as needed.
- Maintain the Operations Manager's calendar, schedule meetings/conferences, make travel arrangements and prepare meeting/conference agendas, notices and handout materials.
- Review outgoing correspondence for consistency with SCO administrative policy, format and grammatical construction.

#### **Desirable Qualifications:**

- Knowledge and skill in using Microsoft Word, Excel and Outlook;
- Ability to operate a multi-line telephone system;
- Excellent communication skills;
- Ability to organize and prioritize workload; dependable, flexible and self-motivated.

Applications will be screened and only the most qualified will be interviewed



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### **How to Apply:**

All hires will be subject to a background check.

For permanent positions, SROA and Surplus candidates should attach "surplus letters" to their application. Failure to do so may result in your application not being considered.

Please submit a STD. 678 State Application and Résumé to:

#### State Controller's Office

Human Resources P.O. Box 942850 Sacramento, CA 94250-5877

Attn: Denise Cruz